

# INSTRUCTIONS HOW TO MAKE CITY WATER/SEWER PAYMENTS ON-LINE

Water / Sewer Payments - City of Buffalo - Windows Internet Explorer

http://www.city-buffalo.com/Home/CityServices/WaterPayment

Water / Sewer Payments - City of Buffalo

Mayor Byron W. Brown

Leadership | City Departments | **City Services** | Our City | News and Calendar | CitiStat Buffalo | My Profile

- ePermits
- City Tax Payments
- City User Fee Payments
- Parking Ticket Payments
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- Water / Sewer Payments**
- Renewal of Dog License Payments
- Payment Cart
- Bicycle and Pedestrian Advisory Board
- City of Buffalo Living Wage Commission
- 311 Call and Resolution Center
- Property Information
- Buffalo Fiscal Stability Authority
- Mayor's 48-Hour Pothole Repair Guarantee program

Home > City Services > Water / Sewer Payments

## Water / Sewer Payments

Welcome to the Division of Water managed by American Water.

The City of Buffalo will charge a 2% convenience fee on Credit Card or Debit Card payments made through this web site, (with a minimum fee of \$2.00). The City of Buffalo will charge a \$2.00 convenience fee if paying by check/ACH from your bank account. The fee is pursuant to the provisions of Section 3-19 of the city charter. The fee will be added automatically to each transaction.

- To begin, please enter your account number and the numeric portion of your street address.
- If you would like to send us your meter reading, please go to [www.buffalowaterauthority.com](http://www.buffalowaterauthority.com).
- Please **set your browser to accept cookies** before continuing.
- Please complete your payment in less than 20 minutes. Otherwise, you may have to re-add these items to your cart.
- At the current time, we accept only Visa and Master Card credit card payments, and debit card payments with the Visa or Master Card logo.

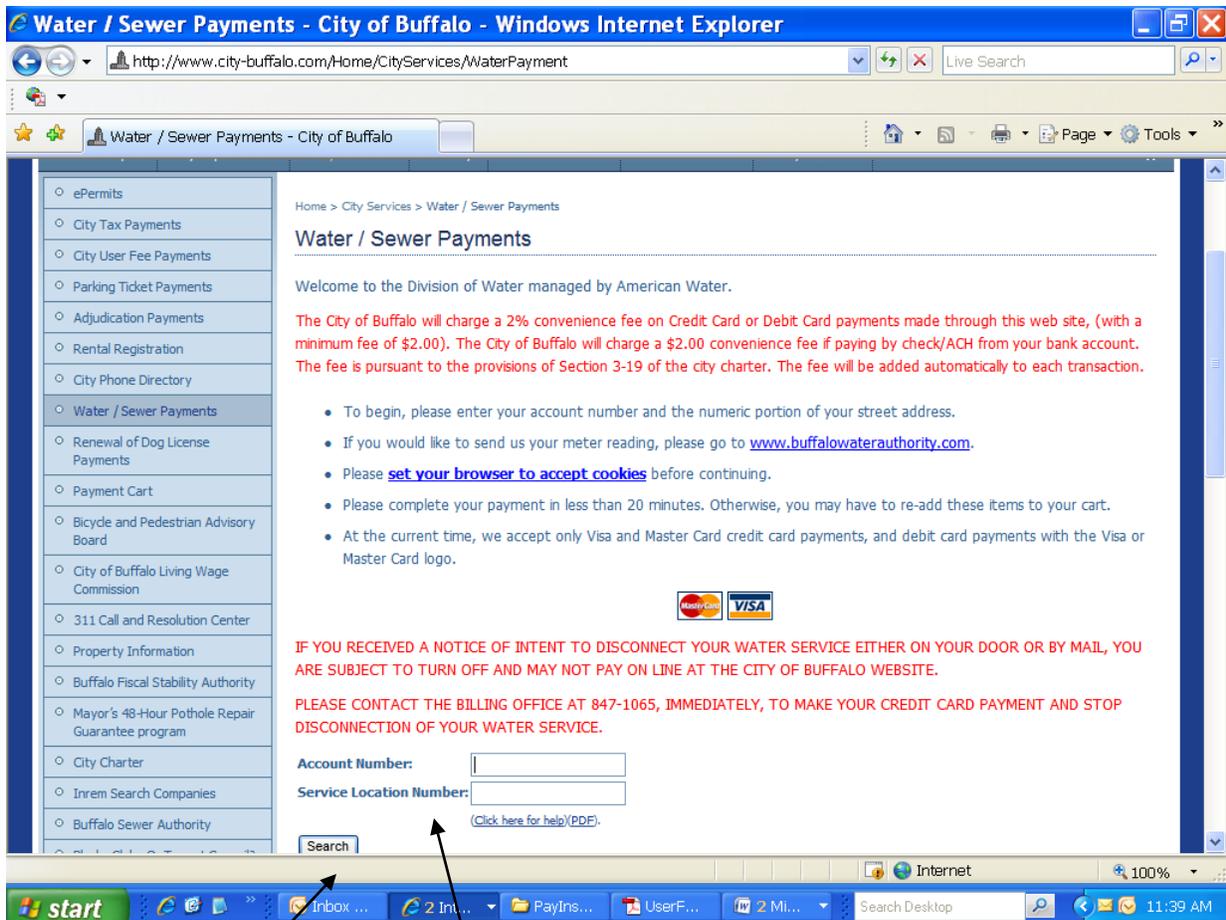
**IF YOU RECEIVED A NOTICE OF INTENT TO DISCONNECT YOUR WATER SERVICE EITHER ON YOUR DOOR OR BY MAIL, YOU ARE SUBJECT TO TURN OFF AND MAY NOT PAY ON LINE AT THE CITY OF BUFFALO WEBSITE.**

**PLEASE CONTACT THE BILLING OFFICE AT 847-1065, IMMEDIATELY, TO MAKE YOUR CREDIT CARD PAYMENT AND STOP DISCONNECTION OF YOUR WATER SERVICE.**

Done Internet 100%

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**Click on Water/Sewer Payments**



**Type in your account number and numeric street address**

**Click on Search**

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Water / Sewer Payments

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Account Number	13792500
Account Name	IRLBACKER, JOSEPH
Service Location	75 KRUPP
Mailing Address	75 KRUPP BUFFALO, NY 14212
Balance as of 12/22/2008	\$ 990.92
You Owe	\$ 990.92
Amount to pay	990.92
Service Location Phone Number	*****

Pay Bill    Go To Search

Internet 75%

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**Enter dollar amount to pay**

**Enter Service Location Phone Number, Click on Pay Bill**

Payment Cart - City of Buffalo - Windows Internet Explorer

https://www.ci.buffalo.ny.us/applications/cobcart/Default.aspx?ITEM\_SKU=10829200&ITEM\_10829

Payment Cart - City of Buffalo

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- City Charter
- Inrem Search Companies
- Buffalo Sewer Authority
- Bloods Clubs Or Tenant Council?
- Inrem Search Companies Application
- Buffalo Municipal Housing Authority
- Towed Vehicle Search
- Dog Related
- Employment
- Housing Loans and Assistance
- Department of Economic Development, Permit & Inspection Services
- Commission on Citizen Rights and Community Relations
- Vendor Invoice Lookup
- Senior Services
- Buffalo Police Department
- Wellness Program
- Zoning and Neighborhood Preservation

To enter your credit card information and complete your payment click the **Check Out** button.

- The City of Buffalo will charge a 2% convenience fee on credit card payments made through this web site (with a minimum of \$2.00), or a flat \$2.00 convenience fee if paying by check/ACH debit from your bank account. The fee is pursuant to the provisions of Section 3-19 of the City Charter. The fee will be added automatically to each transaction. If you are paying multiple items in the same transaction you will be charged the convenience fee only one time.
- NEW** To pay by check, you need to have an account setup. Click on the **Register** link if you would like to create a new account. If you have previously created an account, simply login to access your account information in the checkout process.

If you would like to pay another bill, please select from the dropdown menu below.

Choose a Selection

Account Info	Remove	Product Name	Unit Price	Qty.	Sub-Total
10829200	<input type="checkbox"/>	Water/Sewer Bill Payment 7168766570	\$1.00	1	\$1.00
Sub-Total:					\$1.00
Convenience Fee:					0.00
Total:					\$1.00

Clear Cart    Update Cart    Check Out

**NEW** To pay by check, you need to have an account setup. Click on the **Register** link if you would like to create a new account. If you have previously created an account, simply login to access your account information in the checkout process.

**Login**

Email:

Password:

Remember Me   

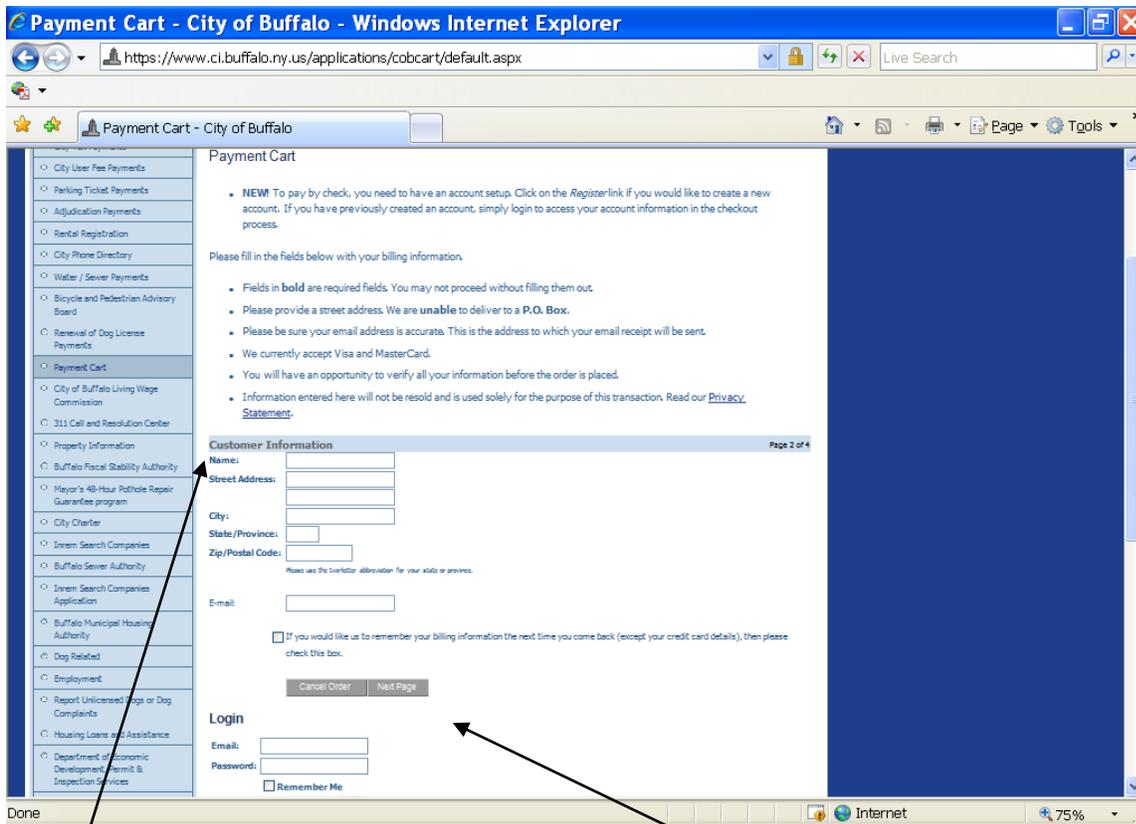
- [Register to pay with your bank account](#)
- [Forgot Password?](#)

Done

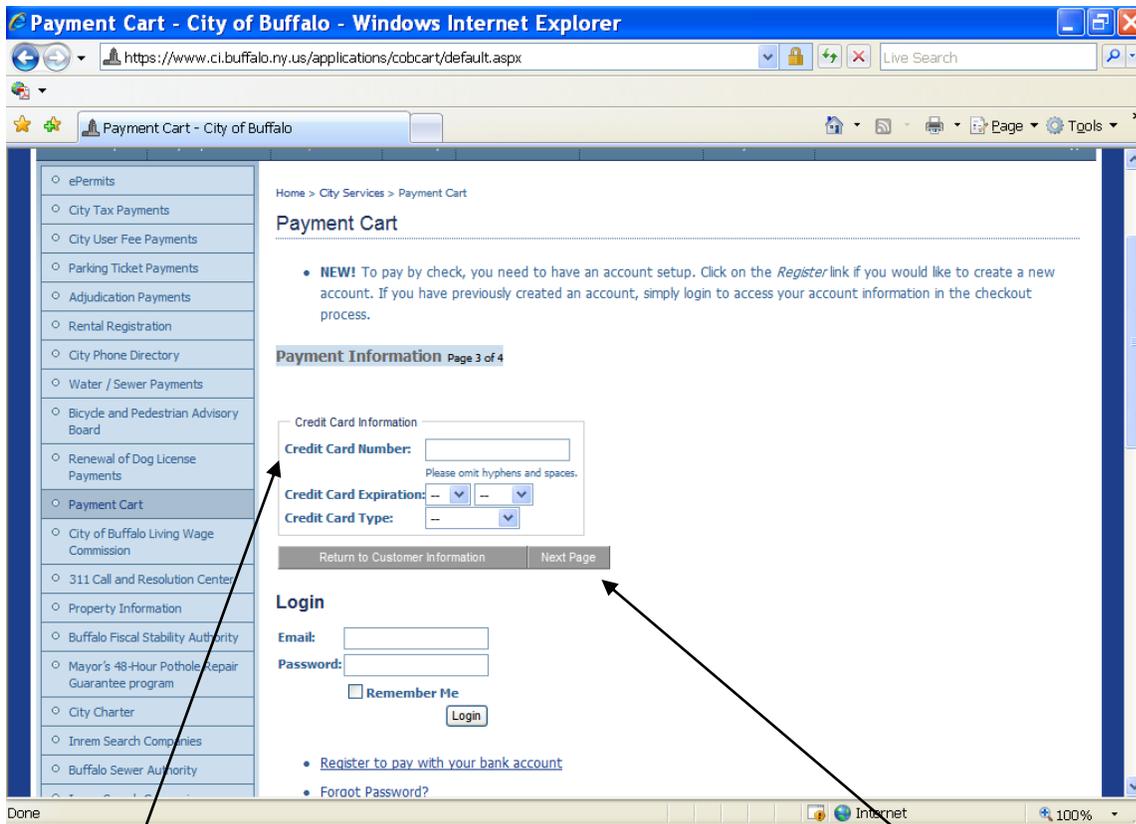
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**Verify all items and click Check Out**

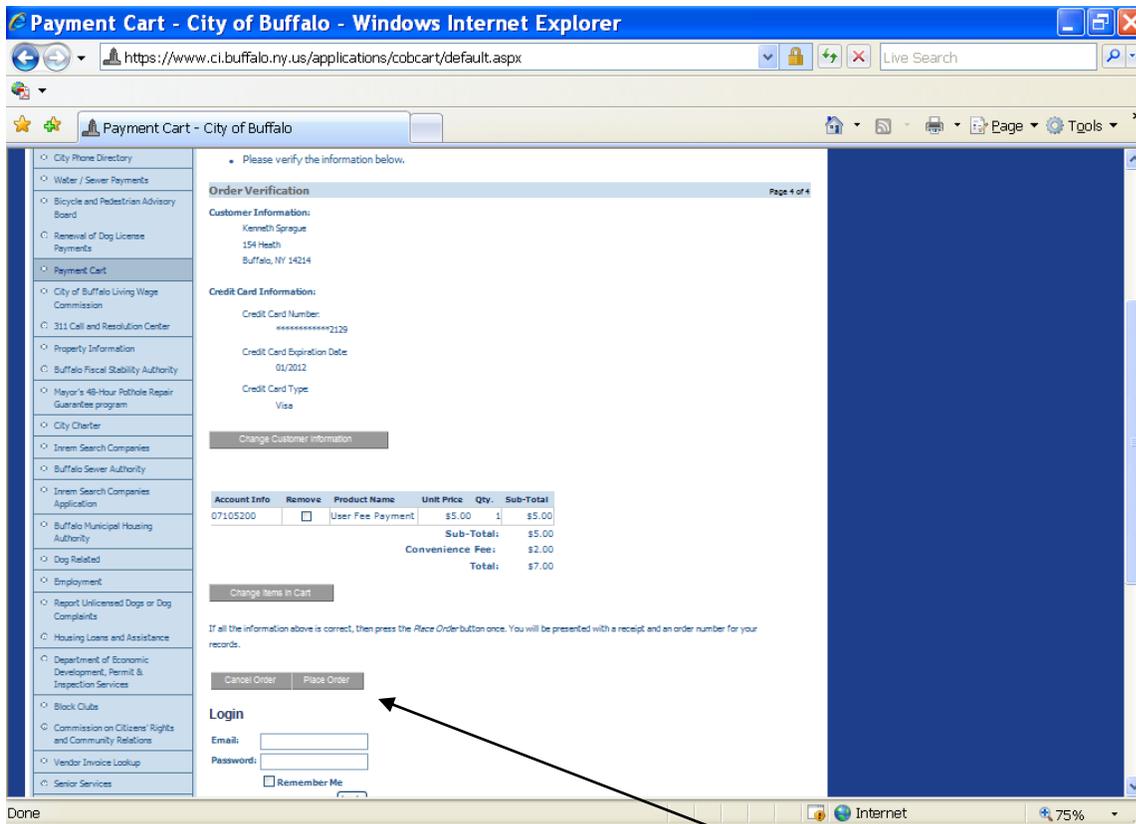
**If you choose to pay with your bank account click to register and follow instructions starting on page 8**



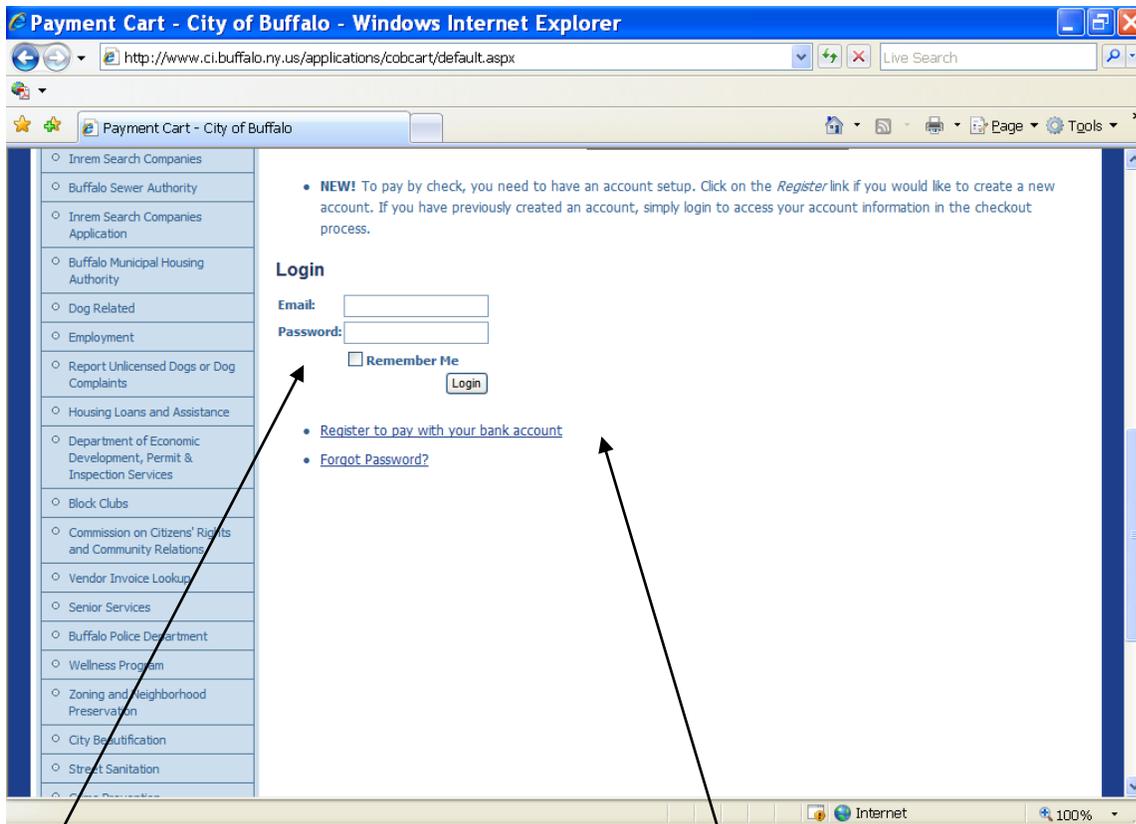
Enter your customer information and click Next Page



Enter in your payment information and click on Next Page

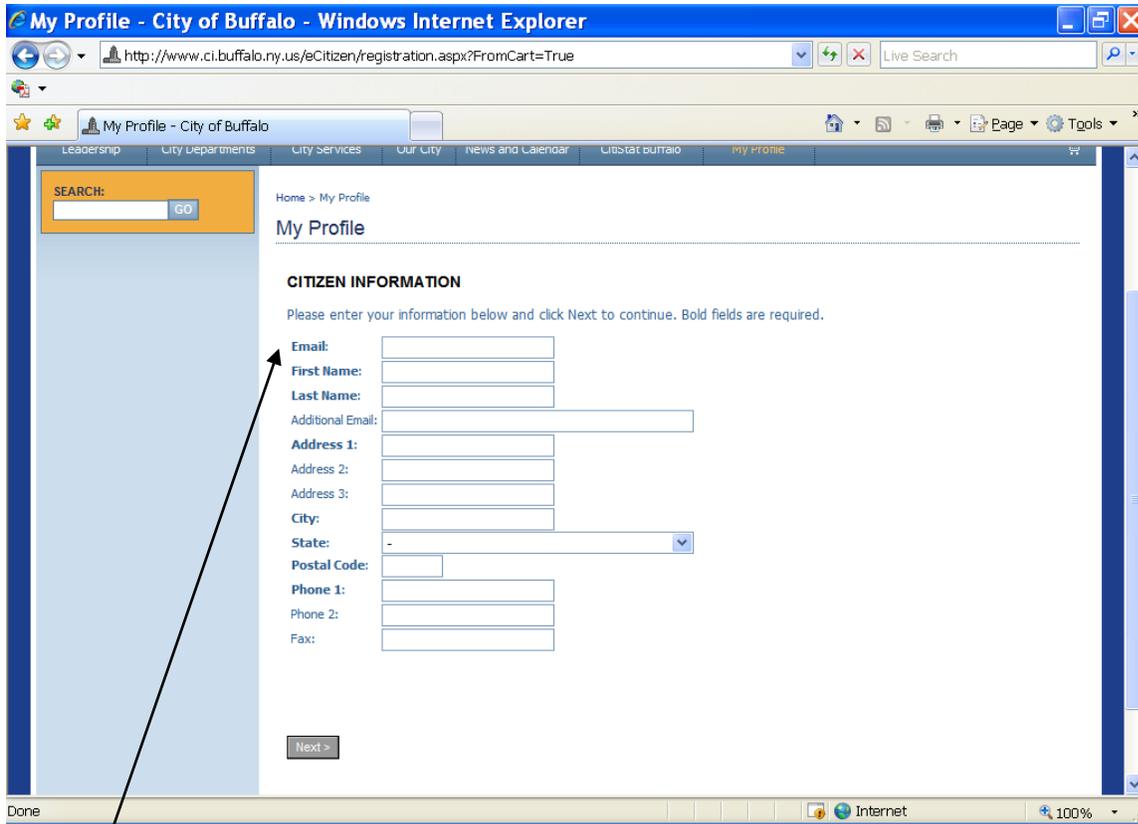


**Verify the information is correct and click on Place Order**

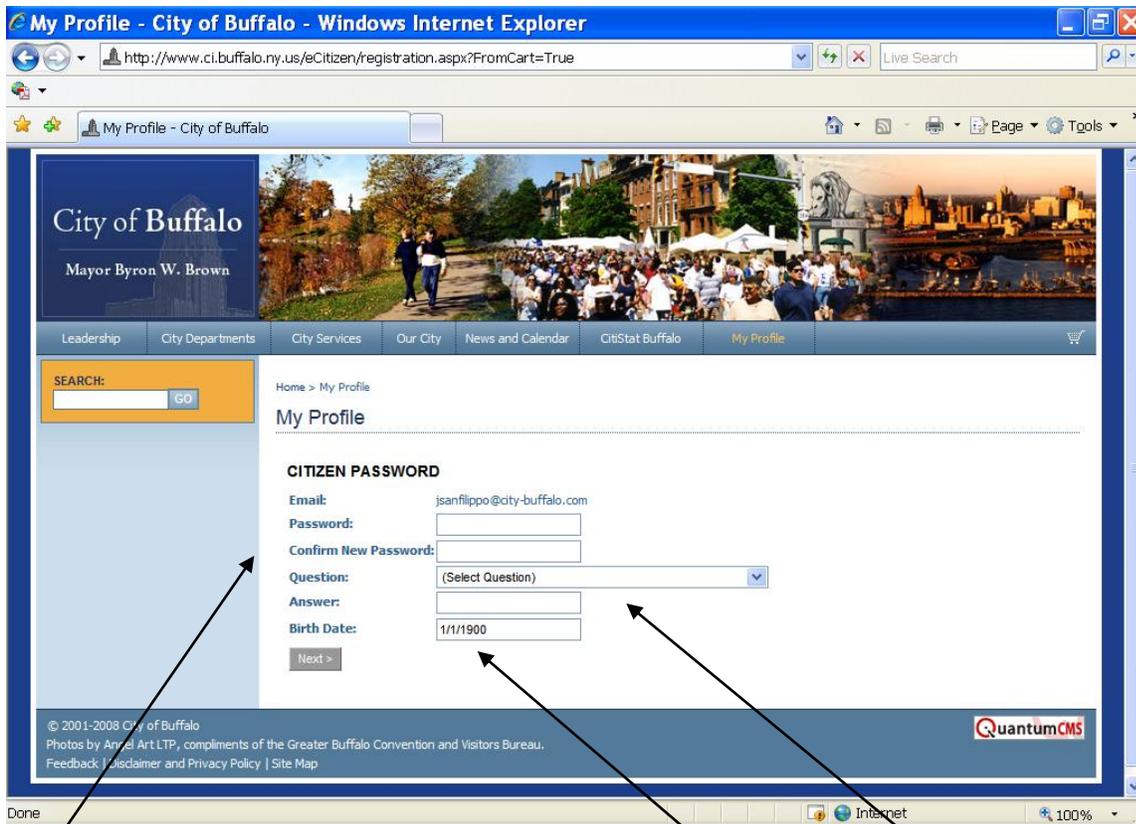


**If you are already a registered user, login using your email address and password.**

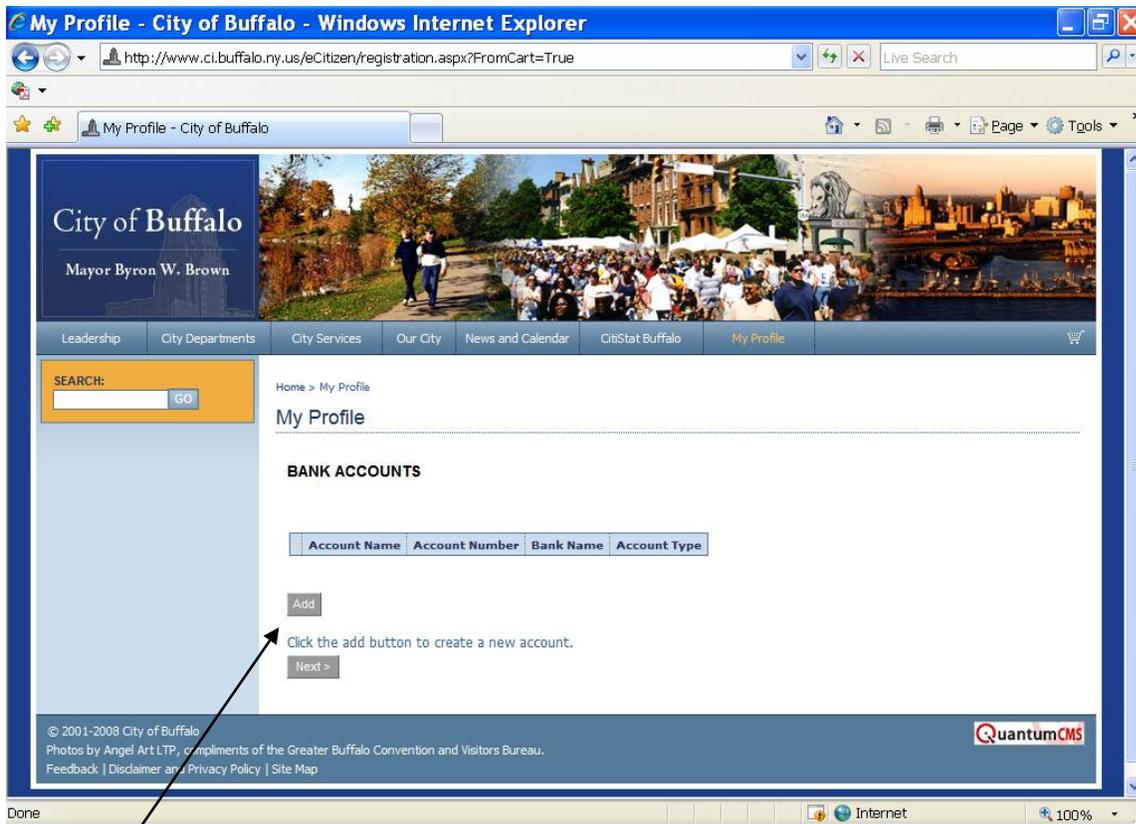
**Click on Register to pay with your bank account**



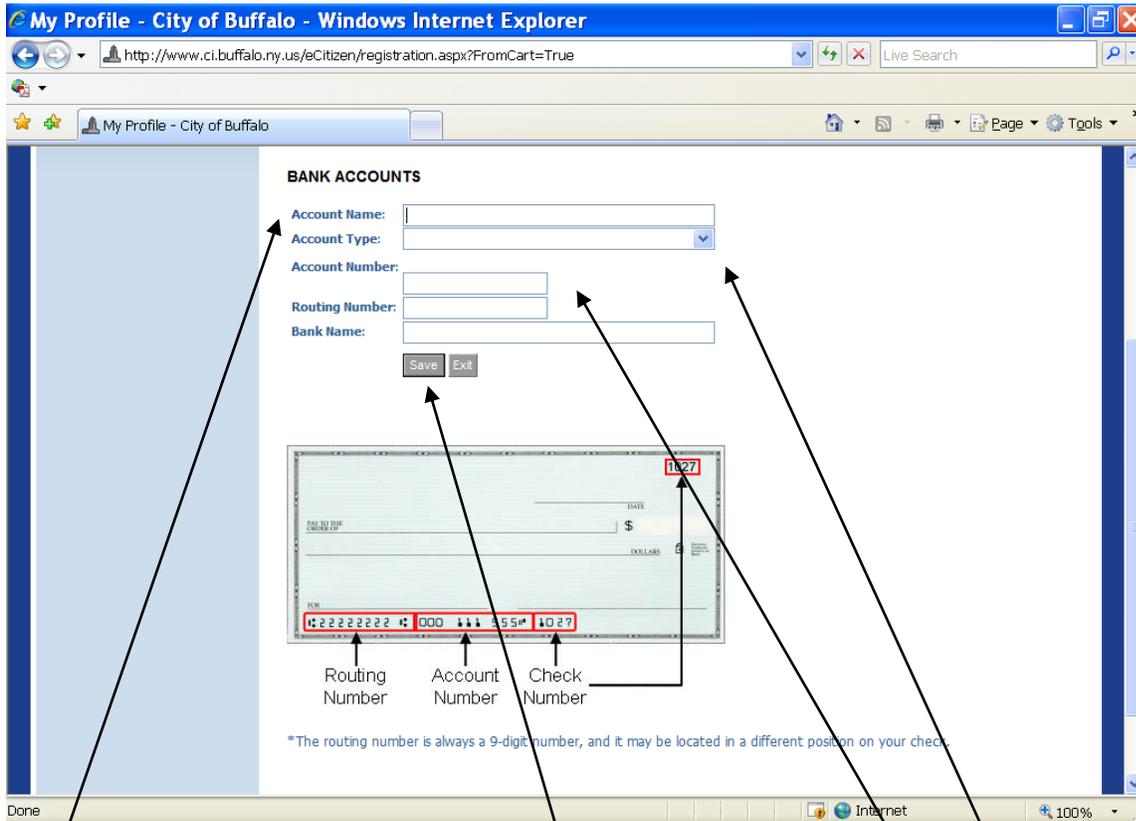
**Enter your information and click Next**



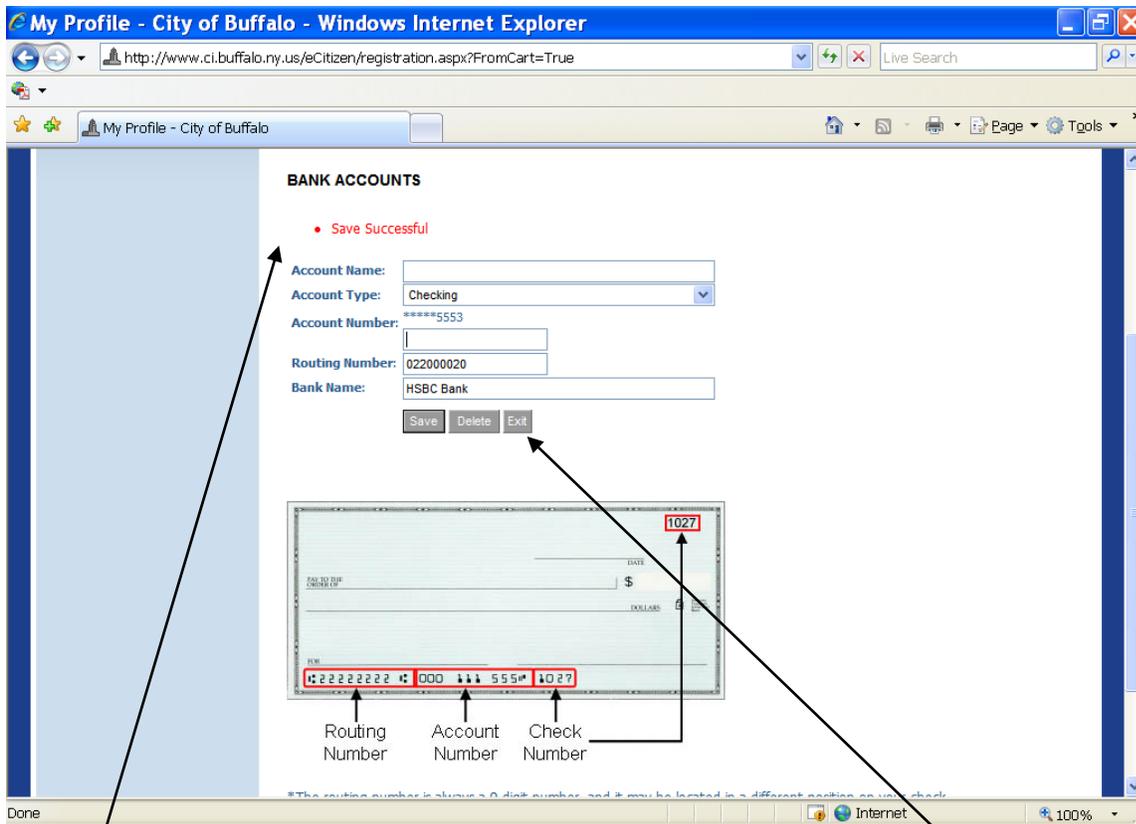
**Select a password, confirm the new password. Select a security question by clicking on the down arrow. Give answer to the security question. Enter your birthdate and click Next.**



**Click the Add button to create an account**



**Type in your name. Choose the account type from the drop down arrow. Type in your bank account number, routing number, and bank name. Click the Save button.**



**Will you see a Save Successful message. Click on Exit button.**